

Name and Address:

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	your bank or building by Direct Debit Instruction to your Bank or Building Society to pay by Direct Debit Service User Number 8 4 0 9 6 8 Invoice Number
Bank or Building Society Account Number Branch sort code	Please pay Wirral Borough Council Direct Debits from the account detailed in this instruction, subject to the safeguards assured by the Direct Debit Guarantee. I understand this instruction may remain with Wirral Borough Council and, if so, details will be passed electronically to my Bank/Building Society.
(from the top right hand corner of your cheque) Name and full postal address of your Bank or Building Society branch	CUSTOMER USE ONLY If you wish to pay all previously due invoices by Direct Debit, please tick this box
To The Manager Bank/Building Society Address Postcode	Signature(s) Contact Tel. No.
r osicode	Date AR_MANDATE_F

Customer Number

This guarantee should be detached and retained by the Payer.

The Direct Debit Guarantee



- This guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Wirral Borough Council will notify you 10 working days in advance of
 your account being debited or as otherwise agreed. If you request Wirral Borough Council to collect a payment, confirmation of the amount and date
 will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Wirral Borough Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund you are not entitled to, you must pay it back when Wirral Borough Council asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.